



STEVE SISOLAK
Governor
JAMES DEVOLLD
Chair, Nevada Tax Commission
MELANIE YOUNG
Executive Director

STATE OF NEVADA DEPARTMENT OF TAXATION

Web Site: <https://tax.nv.gov>

1550 College Parkway, Suite 115
Carson City, Nevada 89706-7937
Phone: (775) 684-2000 Fax: (775) 684-2020

LAS VEGAS OFFICE
Grant Sawyer Office Building, Suite 1300
555 E. Washington Avenue
Las Vegas, Nevada 89101
Phone: (702) 486-2300 Fax: (702) 486-2373

RENO OFFICE
4600 Kietzke Lane
Building L, Suite 235
Reno, Nevada 89502
Phone: (775) 687-9999
Fax: (775) 688-1303

HENDERSON OFFICE
2550 Paseo Verde Parkway, Suite 180
Henderson, Nevada 89074
Phone: (702) 486-2300
Fax: (702) 486-3377

March 16, 2020

To All Nevada Taxpayers,

Yesterday, Governor Steve Sisolak held a press conference on the actions and guidance issued by the State of Nevada to mitigate the spread of COVID-19 in our state. The health and well-being of all Nevadans remains the primary focus.

Governor Sisolak has directed that all state agencies close state offices to the public as soon as possible. The Department of Taxation will be following suit and closing all our offices, Carson City, Reno, Henderson and Las Vegas, to the public at 5:00PM today, March 16, 2020. All taxpayers are advised to file and pay their taxes through the online portal, mail or via drop box at the Taxation offices. **Again, all Taxation offices will be closed to the public.**

It is anticipated that mail and lock box services will be still available with potential interruptions. More guidance will be forth coming on this topic.

The important work that the Department does, funds vital services to the state and local governments, there are essential functions of the Department and this does not mean that we stop our important work. The employees of the Department will also be assisting all taxpayers with any questions or concerns they may have. Many of our employees have the ability to work from home and will continue to do so during this difficult time.

Many taxpayer questions can be answered on the Departments FAQs page at:
https://tax.nv.gov/FAQs/About_Taxes_FAQ_s/.

Please direct any additional questions you may have to the Call Center at **(866) 962-3707**. Specific taxpayer questions should be sent to CV19@tax.state.nv.us. **PLEASE NOTE IN THE SUBJECT LINE "TAXPAYER QUESTION" TO ENSURE YOUR EMAIL WILL BE SENT TO THE APPROPRIATE AUTHORITY.** We appreciate your flexibility as this situation remains fluid.